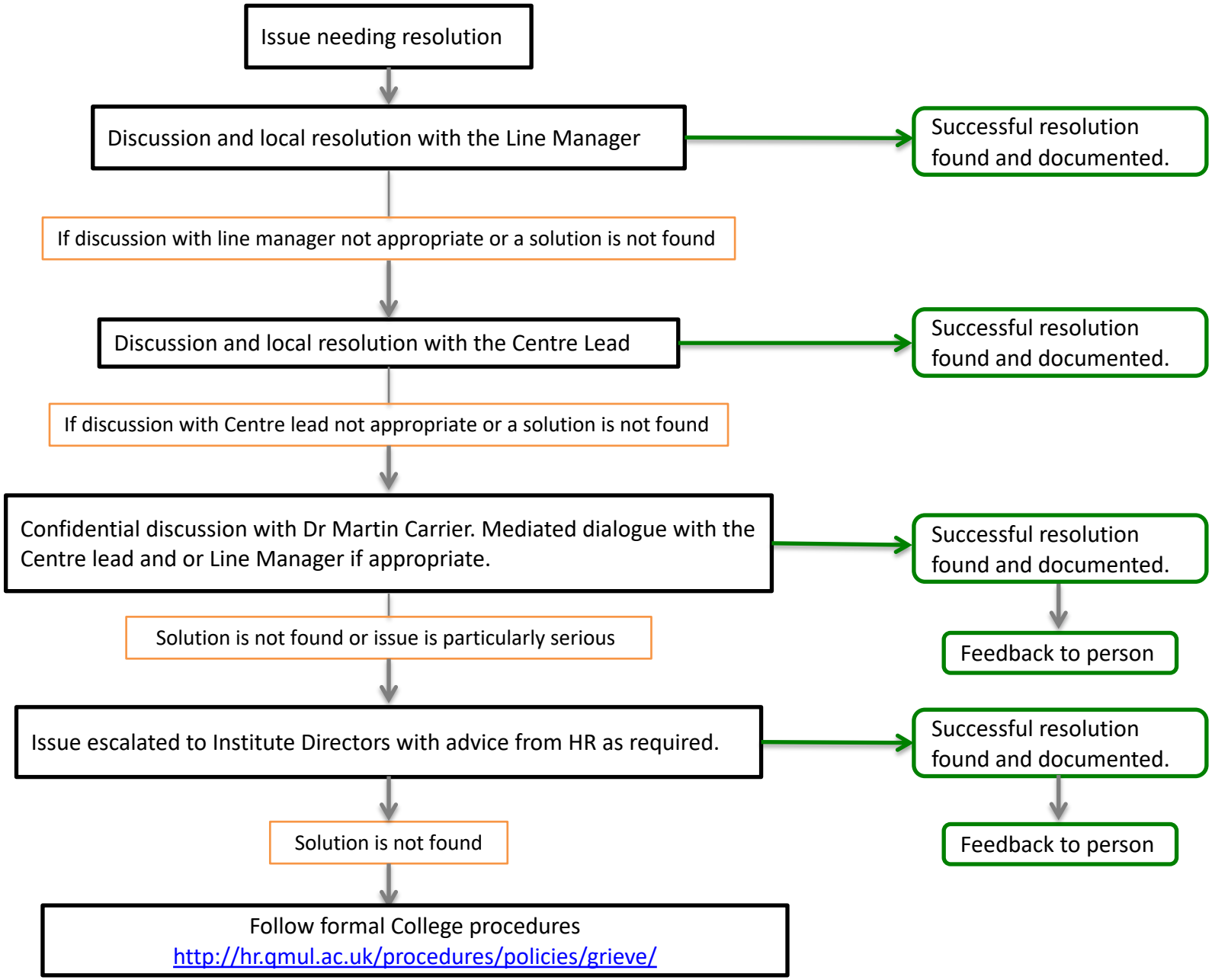Issue Resolution within WHRI